OFFERING **HOPE**







REPORT FROM THE CEO

In preparing an Annual Report, my attention is naturally drawn to all the changes occurring in and around Tri-County and the Northland. The opioid crisis is damaging lives in record numbers; funding sources are changing; and the Northland is growing rapidly. All of these changes demand more resources and bring more people needing help to the doors of Tri-County.

Amidst the constant change, though, it is easy to see that good quality care is the constant.

Stepping into the hallway, I can talk with adults in the North Star program, and hear how the care they receive is helping them live more complete lives. I can see our clinicians working so well with individuals in crises, preventing self-harm and greater risk. I can talk to one of the more than 500 volunteers working with our Prevention Team who are using Tri-County-sponsored social media to help people steer clear of drugs, alcohol, and suicide.

As we start a new fiscal year, it is important to report on the myriad of Tri-County programs and celebrate successes of the past year. You will read about many of those programs and successes in the following pages, and see how Tri-County is evolving to meet the challenges of our ever changing Northland. Rest assured, however, that whatever the changes may be, quality care at Tri-County is constant. Tri-County is always here to help.

Tom Petrizzo - Chief Executive Officer



Members of the KCI Rotary Club helped build a container garden so that participants in our North Star Program can grow healthy vegetables and flowers.

TRI-COUNTY MENTAL HEALTH SERVICES BOARD OF DIRECTORS (2016-2017)

CHAIR VICE CHAIR SECRETARY TREASURER Chelly Pfeifer Christal Milligan Rosemary Salerno Deanne Townsend Jane Pansing Brown Dr. Mike Crim Doug Ervin Dr. Paul Fregeau Jennifer Goering Rob Kinnard Jera Pruitt Jeanne Pyland Kevin Trimble Betty Wilson

WHO WE SERVE

ACTIVE CONSUMERS BY RACE

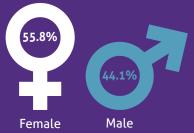
74.7% Caucasian
11.1% Not Provided
6.8% Black/African American
1.9% Other
3.1% Hispanic
1.4% Native American / Alaskan Native
0.9% Asian / Pacific Islander

PRIMARY DIAGNOSIS

- 29% Mood/Bipolar Disorder
- 23% Anxiety Disorders
- 17% Psychoactive Substance Use
- 10% Childhood Disorder
- 9% Personality Disorder
- 5% Schizophrenia
- 4% Unspecified Disorders
- 7% Other



ACTIVE CONSUMERS BY GENDER



CONSUMERS SERVED FY 2017







HOW WE SERVE

PROGRAMS

Tri-County has developed a wide array of programs and services to meet the diverse needs of our community:

Assessment and Evaluation **Crisis Intervention Community Support Medication Support Outpatient Services Day Treatment Programs** Substance Use Treatment Youth and Children's Services **Older Adult Services Health Care Home Employment Services Prevention Programs and Services**

SCHOOL PROGRAMS

After years of successfully working with school districts across the Northland, Tri-County and the North Kansas City School District decided to launch a new program in 2015. The District invited Tri-County to come to the district. Embedding a Mental Health Liaison in the school district made sure that the initial screening of students with mental health crises and other issues could take place then and there.

- Hundreds of students and families got help.
- Less time away from the classroom.
- Services from Tri-County and other resources.

In the coming year, Tri-County will expand this program to the Park Hill School District. What started as an untested innovation has become a successful model to serve more and more youths in the Northland.

SUICIDE PREVENTION INITIATIVE

In 2017, Tri-County committed to improving the care provided to patients who are struggling with suicide. Tri-County is making sure its staff and providers have the skills and confidence to treat those struggling with suicide.

In 2017-18, Tri-County is adopting the Zero Suicide approach to suicide care, a comprehensive approach developed by the Suicide Prevention Resource Center and the National Action Alliance for Suicide Prevention. This approach will make the Northland a safer place to live and work.

PREVENTION SERVICES

The Tri-County Prevention Program takes a wide-range approach to prevent substance use and violence among Northland youth. Working together with schools and coalitions, we use programs, policy, messaging and education to create safer and healthier environments for our youth.



EMPLOYMENT SERVICES

Tri-County endorses the view of the National Alliance for the Mentally III, that "Work is at the very core of contemporary life for most people, providing financial security, personal identity and an opportunity to make a meaningful contribution to community life." Tri-County has served 558 people since 2011, with an average job placement rate of 28%, compared to 17% Federal and 11% State. By helping our consumers find good jobs in our community, Tri-County strengthens the Northland economy and helps consumers lead fulfilling lives.



REVENUE

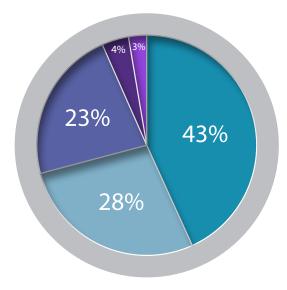
43% MEDICAID, MEDICARE AND MC+

> 28% DEPARTMENT OF MENTAL HEALTH

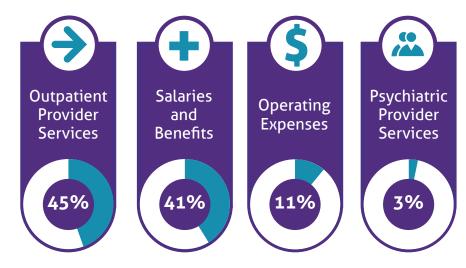
> > 23% COUNTY LEVY

4% MISCELLANEOUS

3% GRANTS AND DONATIONS



EXPENSES



OFFERING HOPE TO THE NORTHLAND

Tri-County Mental Health is here to serve you and your family.





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